Pittenweem Community Library Survey

Responses as at 17th June 2016
The analysis below is based on 112 responses, 10 of which were submitted on line and 102 of which were paper based and handed in to various collection points around the town.

Summary
Should we run a community led library
The overwhelming view of the respondents is that there should be a community run library in Pittenweem.

![Bar chart showing responses to a community led library service]

Other services
The questionnaire suggested a number of additional services which could be provided. These were:

- Tourist information sale of guidebooks and maps
- Photocopying
- Information about local businesses and community groups
- WIFI internet access point
- Citizens Advice
- Book Club
- Colour printing
- Computer lessons
- Hire of Movies & DVDs
- Library of ‘things’ for loan
- Comic / Magazine swap
- Storytelling
- Creative writing classes
- Energy advice
- Credit Union point
- Help with online transactions
- Adult literacy / numeracy classes
- Toy library
The graph below shows the popularity of these other services, with over half of respondents suggesting that the community run library should provide the following services:

- Tourist information sale of guidebooks and maps
- Photocopying
- Information about local businesses and community groups
- WIFI internet access point

Additionally, more than a third of respondents thought that the following would be useful services from the library:

- Citizens Advice
- Book Club
- Colour printing
- Computer lessons
- Hire of Movies & DVDs

**Frequency of use**

We asked respondents to estimate how frequently they might use the library services. The graph below shows these views. In summary, approximately three quarters of respondents plan to use the library to borrow books, with about one third doing so most weeks. About one fifth plan to use a computer, and over one third would plan to use other services. Taking the computer use and other services, the most popular frequency of use is once or twice a month.
Volunteers
We asked if people are willing to volunteer within the community run library, and over one third of respondents indicated that they would be willing to help out and have provided contact details for follow up.

(Note – not all responders completed all questions – so counts will not always add up to totals.)

There were 29 people (additional to those already in the Library Group) who provided contact details and indicated a willingness to help out in some way. Names and contact details are not included in this report to ensure their privacy, and to allow us to publish this summary of survey responses. Those people who have provided contact details will receive a call or an email from someone in the current group and will be kept informed and involved as the project progresses.
Other suggestions

We asked for any other suggestions for services that could be provided from a community run library. The following possible services were included:

- Pin board to advertise local and personal adverts for activities and sales in local area, e.g.. Bicycle for sale, music lessons, private language lessons
- Readings from plays written in English - old and modern
- Pittenweem heritage display including ways to protect and enhance the architectural heritage of Pittenweem
- Various suggestions on the time available for computer use
- Social gathering, posters and bus timetables
- Share books among friends who read the same thing
- Tea & coffee
- Introduce subscription charge
- Talking books
- Suggestions for different opening times
- Jigsaw lending library, scrabble club one afternoon, small museum of history of Pittenweem for visitors
- Hearing aids battery supply
- Local info swap, skill swaps, talking walking laughing group for elders, community use of old men's club, dancing in the yard
- Other creature/ book clubs for toddlers/ kids
- Build on to the existing historical resources/knowledge by gathering and compiling facts and experiences from 1945 onwards. We are losing a lot of old timers who carry this wealth of knowledge in their heads /memories.
- Memory groups, old photo library, Pittenweem/Scottish History, Living history
- Yoga classes
- Taking/collecting books to ill/housebound people

Next steps
Given the clear mandate from the people of Pittenweem who responded, this analysis of the responses to the questionnaire was discussed at the library group meeting on Monday 13th June 2016. It will now be used to inform the preparation of a business case for submission to Fife Council for support and funding. Additionally, people who provided contact details for volunteering will be contacted and kept informed of progress.